

# **School Camp Booking & Payment Policies**

The purpose of this document is to outline Exodus Adventures' (here after known as 'Exodus') policies regarding quotes, processing invoices and payments.

## **QUOTES**

- Quotes are not based on a per person (students) per day rate.
- Quotes are based on Exodus staff ratios to students on each activity as per Australian safety standards, the number of students attending and the length of the camp.
  (The more students attending and the more days mean lower prices when worked out as a per person cost.)
- Quotes are based on pre and post administration and not just based on time when clients are on camp.

#### **BOOKING DEPOSITS**

- To secure your camp dates we require a 10% booking deposit.
- Invoice must be paid within 7 days of receiving.
- Booking deposit payments are an agreement that you understand your requirements for final payments as per below.
- Once booking deposit is paid Exodus administrators commence booking in staff, equipment and activity area/s, and campsites, thus making booking deposits non refundable.

## **PAYMENTS OF INVOICE**

- Full payment of your camp program is required 2 weeks before your camp commencement date.
- Exodus does not except per day payments for students who arrive late or leave early from camp.

#### LATE PAYMENT

Penalties will be applied to all late payments of 5% of the outstanding value re administration keeping fee.

#### STUDENT PULL OUTS

- Exodus can adjust the original quote if you have over 6 students pull out and we are notified 2 weeks before the camp commencement date.
- Invoice adjustments will not be approved after the '2 week cut off' date.